



Office 365: End User FAQs

Will Exchange Online have feature parity with Exchange Server?

With the release of Office 365, there will be symmetry between Exchange Online and Exchange Server 2010 for all major product features. Some functions will only be possible on-premises due to technical requirements. Most of these are older features and APIs.

I see that most Server products are online, does this include Lync Online in particular for Voice?

At Office 365 launch, Lync Online will include Presence, Instant Messaging, PC-to-PC audio and video calling and online meetings, including audio, video and web conferencing.

Voice, or the ability make and receive calls to/from phone numbers in Lync, is planned to be available in Lync Online about 9 months post-launch.

How many devices can a user install Office Professional Plus on?

Each licensed user can install Office Professional Plus on up to 5 devices at any given time. If a user would like to install Office Professional Plus on a sixth device, they need to uninstall one device to make room for the new device. This limitation is both a licensing and a technical limitation.

Can Office Professional Plus only be installed on corporate devices or devices used for work? Can a user install it on his son's computer?

Office Professional Plus installation is not limited to corporate devices or devices used for work, but is limited to the user's devices. In this example, the user needs to purchase software for their son's devices.

What is the customer experience if they have Office Professional Plus and stop paying their subscription?

Office Subscription works properly for up to 60 days including 30-day grace period. After this grace period, Office Subscription will eventually enter RFM (Reduced Function Mode).



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Is Mac Office available as part of Office 365?

No.

Is Web Apps a feature of Office 365, Office Subscription, or SharePoint Online?

Web Apps is a standalone product included in the following bundles:

- Enhanced Office 365 Enterprise
- Basic Office 365 for Small Business
- Enhanced Office 365 for Small Business

For more information contact Grade Computer Solutions

E: 365@gradecomputersolutions.co.uk **W:** <http://www.gradecomputersolutions.co.uk> **T:** 013323690987

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